

## **Privacy statement**

Flink wants to focus on the protection of personal data according to the guidelines set out in the GDPR (General Data Protection Regulation) or the AVG (General Data Protection Regulation) in accordance with the European Regulation 2016/679 that applies from 25 May 2018. The privacy of our customers and prospects have been an extremely important point and concern since the creation of Flink. At Flink your details are treated in a respectful way.

Our Privacy policy is subject to future modifications and changes. It is therefore up to the User to take note of this document on a regular basis. Every substantial change will always be clearly communicated.

### **What data do we collect?**

We only keep the minimum number of necessary contact details (such as: gender, first name, last name, address, GSM or telephone number, email, function) to be able to identify you. We also keep track of company data such as; company name, address, telephone, fax, company e-mail, VAT number, etc. In this way we conduct a professional and solid business management with our customers.

We also keep the following details:

- IP details when visiting our website

### **Why do we collect your data?**

Flink bvba only processes your personal data for the following purposes:

- having correct customer management, administration and correct accounting, correct and complete customer data are important.
- provide informative newsletters with knowledge about new projects and services, useful and necessary information about our professional activities, but also exceptional opening hours. We also ensure that no not too many e-mails are sent, out of respect for the Recipient. It is possible at any time to unsubscribe in a simple way, so that you no longer receive these mailings.
- reporting for internal purposes.
- to better tailor our website to the wishes and preferences of our visitors and customers.

It goes without saying that Flink protects all data properly. As a result, we have taken the necessary technical and organizational measures: Flink provides the necessary physical security, regular updates of hardware and software, adequate password management, secure internet connections and anti-virus software to achieve the same goal.

The personal data are processed in a lawful, proper and transparent manner and this for a specific and explicit purpose. The data processing is limited to what is necessary and the storage period of the personal data is limited to as long as necessary with regard to the realization of the purposes of the processing.

### **Sharing your data with third parties**

Flink will never sell or share the personal data with third parties, except if this is necessary to comply with a legal obligation or when the legitimate interest of the company so requires and this is compatible with the purpose of the processing and this in a proportional manner happens. This third party must process the personal data supplied to him in accordance with the GDPR legislation (e.g. do not use it for his own purposes, secure this data adequately, ...).

### **Contact**

Flink bvba is responsible for the contact details of our own prospects, customers, suppliers and our own employees. If you have any questions, please contact us via [info@flink.be](mailto:info@flink.be), about Jean Oppalfens.

If you believe that Flink bvba has violated your privacy, then it is best to first contact us in writing via mail [info@flink.be](mailto:info@flink.be). We will process your message with full attention.

In our case, the supervisory authority is the Commission for the The supervisory authority is the Belgian data protection authority. Contact information:

Supervisory authority GBA - Data protection authority

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[www.databeschermingsautoriteit.be](http://www.databeschermingsautoriteit.be)